My name is and represent the Membership Development Team at Surf Life Saving Queensland. SLSQ is committed to continually improving the quality of service offered to our volunteer members and

We value your views on your surf lifesaving experience. We would like to seek yourinput in a survey that will assist SLSQ to analyse exit trends and to develop appropriate organisationally retention strategies.

Would I be able to take [xx minutes of you time to ask you some questions about your experiences in Surf Life Saving and what may have led to your decision to leave the movement?

[if yes] Your candor in answering the following questions would be very appreciated.

1. **How long were you involved in Surf Life Saving?**

* 6 months or less
* 1 season
* 2 seasons
* 3 seasons
* 4 seasons
* 5 or greater seasons – collect length of time: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Can you recall what motivated you to become involved in Surf Life Saving?**

□ Family □ Perform a Community Service

□ Friends □ School Program

□ Health & Fitness

□ Wanted to compete in surf sports

□ Social aspect

□ Wanted to be part of an iconic Australian organisation

□ Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **In your time what areas of surf life saving were you involved in?** (Please tick appropriate boxes)

□ Patrolling

□ Competition (Surf Sports)

□ Officiating

□ Junior Activities

□ Training/Assessing

□ Social Events

□ Management committee

□ Ops Support Services

□ Attending leadership programs

□ Fundraising

□ Youth Activities

□ Other

1. **What levels of Surf Life Saving have you been involved with?**

* Club
* Branch
* State
* National

1. **Overall, how satisfied where you with the involvement that you had with Surf Life Saving at each level?**

**Club**

Very Dissatisfied Dissatisfied Satisfied Very Satisfied N/A

**Branch**

Very Dissatisfied Dissatisfied Satisfied Very Satisfied N/A

**State**

Very Dissatisfied Dissatisfied Satisfied Very Satisfied N/A

**National**

Very Dissatisfied Dissatisfied Satisfied Very Satisfied N/A

1. **Did you sit on any committees?**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. **Within each of these areas did you hold a specific role e.g. Patrol Captain, Trainer, Age Manager, Water Safety etc.? Please list all roles:**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **What contributing factors led to your decision to leave Surf Life Saving?**

* Other personal / family / work commitments
* Financial costs
* Conflict with other volunteers/ personnel
* Too many demands / expectations on volunteers
* Lost interest / not fun anymore
* Ill health
* Lack of information / communication in Club

Joined another Volunteer organization/ sport \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (list)

* Burnout/ workload
* Travelling requirements (distance/location)
* Lack of support / recognition
* Amount of/relevancy of training

□ Other

1. **What could have been done to prevent you from leaving the Surf Life Saving movement?**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **What aspects in Surf Life Saving did you enjoy?**

* Patrols
* Gaining Awards / Education
* Friendship/ Camaraderie
* Competition/Sport
* Community Service
* Junior Activities
* Youth Programs/ Camps
* Personal Development
* Fundraising
* Beach Environment
* Health & Fitness Lifestyle
* Other

1. **What aspects in Surf Life Saving did you NOT enjoy?**

* Volunteer Time Commitments/Demands
* Too competitive
* Lack of Support / Recognition by the Club
* Association Rules and Regulations
* Club Politics
* Lack of Communication by the Club
* Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **What could be changed or improved to make involvement in surf life saving a better experience for you?**
2. **Would you be interested in being involved with Surf Life Saving in future?**

**🞏Yes**

**🞏No**

1. **Would you recommend Surf Life Saving to other people who are interested in volunteering?**

**🞏Yes**

**🞏No**

Was there anything extra you wish to expand on any of your responses or wish to provide us with further information that will assist us to improve our services, support, training, communication and retain our surf lifesavers it would be greatly appreciated.

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I would like to thank you for your feedback and for your vested time spent whilst with the organisation and we look forward to seeing you again in future.